

Your funding options

Each person's situation is different: how your services are funded will depend on your personal circumstances. Below are details of the most common funding options.

Explore our service options, or for a free consultation to discuss your specific needs, call Australian Home Care Services on 1300 303 770. We're the experts in getting you started.

AGED CARE

DISABILITY SUPPORT

RESPITE

PRIVATE

Government-subsidised aged care services are designed to keep you living well in your own home and thriving in your community.

There are two funding streams available:

- the Commonwealth Home Support Programme. This scheme is designed to help older Australians remain independent in their own homes and communities for longer. While primarily intended for those aged 65 or older, people aged 50 or older with particular needs may be eligible. Funding covers services to help with daily tasks and can even help your carer with planned respite.
- Home Care Packages. A Home Care Package provides services that aim to help you remain living at home for as long as possible. Home Care Packages offer choice and flexibility for recipients. Packages are tailored to meet a range of care needs and are offered at four levels depending on the amount of support required.
 - Level 1 : Basic care package
 - Level 2 : Low level care package
 - Level 3 : Intermediate level care package
 - Level 4 : High level care package

Because Home Care Packages belong to the care recipient rather than the care provider, you can compare providers to find one that best meets your goals and needs. Importantly, it is easy for you to change providers. If you make a change, the funding for your package will follow you to your new provider.

Once you have been assigned a new package, you have 56 days to select a provider and enter into a Home Care Agreement with them. Younger people with a disability, dementia or other special care needs which are not met through other specialist funding may also be able to access a Home Care Package.

Your next steps:

1. Give us a call on 1300 303 770. Our experienced team can guide you through the assessment process. This will also help us put your services in place quickly once your assessment is complete.
2. Contact [My Aged Care](#) on 1800 200 422 to complete your free assessment. Let the My Aged Care team know that you would like Australian Home Care Services to deliver your services.
3. Once approved, My Aged Care will confirm your Package details in writing. This letter includes your referral code. With this in hand, get in touch with us so we can finalise your details and work with you to deliver services that support the life you lead.
4. **It's also easy to switch to us if you already hold a Home Care Package.** Call 1300 303 770 and let our experienced team guide you through the process.
5. Enjoy life your way with a service solution created just for you.

Assessment for both services is managed by the Australian Government through [My Aged Care](#) on 1800 200 422. For the Commonwealth Home Support Programme, you may need a home support assessment. Home Care Packages are determined by an Aged Care Assessment Team (ACAT) or Aged Care Assessment Service (ACAS) in Victoria.

Our competitive rates start at \$37.10 per hour (excluding GST) for one-to-one attention from a trained support worker. Our services are available from as little as one hour per month, to 24 hours a day, seven days a week, 365 days a year.

Depending on your circumstances, you may need to make a co-payment contribution. This will be assessed within government guidelines.

You can also top up your Government-paid services with privately funded options.

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The [National Disability Insurance Scheme](#) (NDIS) is the biggest social reform in Australia in a generation.

The NDIS commenced its rollout in 2016 and gives people with significant and permanent disabilities the necessary funds to secure personal care and support, access to the community, therapy services and essential equipment.

Importantly, participants will have full control over how their funds are spent and which services are implemented over their lifetimes. The NDIS will complete its rollout across Australia by 2019.

Australian Home Care Services is a registered provider for the NDIS in both New South Wales and Victoria.

Insurance-funded access is another funding option. If you are preparing to receive home care services funded by an insurer, be sure to ask your insurer to refer you to Australian Home Care Services.

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Your next steps:

1. Call us on 1300 303 770. You may have lots of questions about how the NDIS will affect you. We can help.
2. Check www.ndis.gov.au for details about when the NDIS will cover your area.
3. Even if the NDIS is still coming to your area, it's not too early to start thinking about your transition.

We can partner with you to achieve the results you want at any time: from preparing for the transition to the NDIS right through to planning, implementing and coordinating your services so you can achieve the things that matter to you. We can even attend a planning meeting with the National Disability Insurance Agency with you in a supportive capacity.

4. If you are receiving funding through an insurer, don't forget to ask your insurer to refer you to Australian Home Care Services.

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Government-funded support is available to assist carers in their important role.

Funding for carer respite is generally separate to the funding the person you are caring for might receive.

We are ready to assist whether you require planning and regular respite or you need support in an emergency situation.

Other great sources of information about carer respite funding include the Commonwealth Respite & Carelink Centres in your local area (call 1800 052 222 and 1800 059 059), Carers Australia or the NDIS.

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Depending on your circumstances, you may need to make a co-payment contribution. This will be assessed within government guidelines.

You can also top up your Government-paid services with privately funded options.

Your next steps:

1. Call us on 1300 303 770 to discuss your needs. We can guide you through the funding process.
2. Call [My Aged Care](#) on 1800 200 422 to assess your eligibility.
3. Let the My Aged Care team know that you would like Australian Home Care Services to deliver your services.
4. Once your funding has been confirmed, call us back so we can finalise all the arrangements and put your services in place.

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Top up your package, purchase some extra support or simply indulge a little. You can even provide our care and support services to a friend or family member as a gift.

You can purchase services directly on a one-off or ongoing basis. This can be a great solution when eligibility for funding is an issue or when service funding does not fully meet your requirements.

For example, you may have a package that helps you get ready each day together with some assistance to prepare meals. You may decide you'd like extra support with household chores. Purchasing an extra service like this means you can choose what living well at home looks like for you.

Or perhaps you just want the freedom to have more time to do the things that matter to you, leaving the household chores to us. Whatever your needs, we can help.

It's part of the Australian Home Care Services difference: your service, your choice.

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Your next steps:

1. Give us a call on 1300 303 770. Our experienced team can help you with all your options, whether you are purchasing services for yourself or as a gift for a loved one.
2. With your services in place, you can get on with the things that matter to you.